‘**THE COMPANY**’ is Barn Drift Wild, a collaboration between 2posh2pitch (owned by Kate Southerland) and Barn Drift (owned by Alice Atkinson)

‘**THE HIRER**’ is the person hiring the equipment from the Company and whose name appears on the booking form. The Hirer must be at least 21 years of age.

**INSTRUCTIONS FOR YOUR STAY WITH US**

It is vital that you read all of the instructions that are sent to you and follow the instructions on the signs around the camp. Please respect your fellow campers and tidy up and keep clean up any areas that you use.

**PAYMENTS, CANCELLATIONS & DAMAGE DEPOSITS**

During these uncertain times, we appreciate that we need to be flexible.
So, we have changed how we take payments to try to make it easier and more reassuring for you. Where we used to take 100% at the time of booking, we now only ask for 20% and the remaining balance needs to be paid 28 days before your stay with us. Any payments that are made are 100% guaranteed if we are forced to go into lockdown or one of your family members becomes ill due to COVID-19, you will receive a full refund.
A £100 damage deposit is also required for each tent hired. Any damage caused or any excessive cleaning required, will be charged to the hirer. An itemised bill will be sent to you.

All bookings made for stays outside of the lockdown period or cancelled because of something else other than COVID-19 are subject to our standard terms and conditions which are the following:

A full refund minus your deposit is offered, if cancelled within more than 4 weeks of your arrival. Within 4 weeks of your stay, you can only transfer your dates as there will be no refund offered.

**DELAY OR FAILURE BY THE COMPANY TO COMPLETE THE CONTRACT**

In the unfortunate event that we have to cancel your camping event due to Force Majeure, including high winds we will offer you a different date with the same package, amount of guests and tents.

**BEHAVIOUR** The use of foul language, threatening behaviour, trespassing or vandalism will not be tolerated at any time on or near our campsites. Any offence of this nature will result in all members of the party being required to leave immediately. No refund will be given. PLEASE BE QUIET AFTER 10PM AND BEFORE 7AM.

**LIMITATION OF LIABILITY OF THE COMPANY**

The Hirer should not use any lighting, heating, cooking or other gas or electrical appliances of any kind, other than what is provided. No cooking or use of gas appliances of any kind should be used inside the Company’s tents and no open flame inside the Hangar. The Hirer is responsible for any damage and loss caused to the equipment regardless of culpability, and the Hirer will be liable for all costs associated with this damage.

**LOSS OR DAMAGE**

The Hirer must be satisfied with the equipment before use and should notify the Company of any miscounts or unacceptable equipment before use.

**THE HIRER’S RESPONSIBILITY**

Barbeque equipment or open fires outside are to be placed a minimum of eight feet from the tent, crops, woods and Hangar and not left unattended whilst in use. Barbecues must remain on the slabs. Once your holiday is over, please leave the tent, site and Hangar as you found it. This includes removing all rubbish, inside and outside of the tents and Hangar. Untie anything that has been attached inside & outside of the tent. Wash up everything (properly) that is included in your package and leave tidy where you found it. Zip up all the windows and lock the door with the padlock provided. Lock up the Hangar securely. Failure to do the above will incur a charge.

**LIABILITY TO THIRD PARTIES**

The Company will not be responsible for and the Hirer will indemnify the Company against all claims for the injury to persons or loss or damage to property howsoever caused, unless it be proved that such injury or damage was caused by negligence of the Company. This contract will be governed by the laws of England and Wales and the exclusive jurisdiction of the Courts of England and Wales.

**EXTRA PEOPLE ON SITE**

Friends and family are only allowed on site via written permission from yourselves and only once we have authorised it.

**NO DOGS ARE ALLOWED ON SITE**

Unfortunately we have young pheasants on the farm.

The Company reserves the right to amend their website and terms and conditions at any time, without prior notice, the Hirer’s obligations not being limited to the above. The contract will be terminated in the event of non-payment, or if there is a breach of the terms and conditions. If any clause is deemed invalid it will not affect the rest of the terms and conditions.

**PRIVACY STATEMENT**

2posh2pitch and Barn Drift are committed to protecting and respecting your privacy. This statement explains how and when we collect information about you, how we use this information and when and who it may be shared with. It also explains how you can request information held about you.

**Who are we?**

2posh2pitch is a Glamping holiday business, specialising in family holidays by the sea. Barn Drift is a self-catering holiday and wedding venue specialising in getting people together in beautiful private surroundings. Any questions relating to this statement, our privacy practices, or a request for your personal information should be addressed to the data protection officer and sent to the following email – barndriftwild@gmal.com info@2posh2pitch.co.uk, or the address or telephone number detailed on our website at 22 Common Lane, Brancaster Staithe, Norfolk, PE31 8BL. 07879 773382

**What information do we collect?** Barn Drift Wild with 2posh2pitch collects information about you as part of our business process and functions. The information normally includes your name, address, telephone number, names of party members, a contact email address, payment arrangement details and special requirements such as those relating to any disability or medical condition which may affect any party member’s holiday arrangements.

**What do we use your information for?** Barn Drift Wild with 2posh2pitch collects information about you (our guest) to: • Process your booking • Communicate throughout the process of booking and managing your holiday experience. • Carry out our obligations arising from any contracts entered into by you and us • Seek your views or comments on the services we provide • Notify you of any changes to our services • Send you communications which may be of interest to you, for example, sending you emails or details of future promotions and offers • Analyse and review for marketing purposes of Barn Drift Wild with 2posh2pitch. **Who do we share your information with?** Barn Drift Wild with 2posh2pitch may pass on your personal details to individuals and organizations as part of our business process and functions. This is so that your holiday booking, rental and any travel-related services (if any) may be managed and provided. We keep your information securely and do not share it with third parties other than as outlined in this statement or where permitted by law**.**

**How do we treat your information?** All details you give to Barn Drift Wild with 2posh2pitch at any time will be kept for the period of your booking, holiday and such reasonable period thereafter. We keep your information securely and do not share this information with third parties other than as set out in this statement. Only names, contact details and any booking preferences will be used for marketing purposes unless you are informed otherwise when you provide the information. The companies and third parties to whom we disclose customer details may contact you. If you do not wish to receive any of the communications set out in this statement, please inform us as soon as possible by letter or e-mail, the details of which are set out above.

**How do I find out more about information rights?**

In the first instance, please contact Barn Drift Wild with 2posh2pitch should you have any query about how your information is being collected, processed and used. The Information Commissioner’s website contains further useful information and advice: www.ico.org.uk Alice Atkinson (Barn Drift and Barn Drift Wild Owner/Operator and Kate Southerland 2Posh2Pitch (Managing Director & Owner).

Kate Southerland

Alice Atkinson